From: Dave Zellers/=TMS/Toyota. Sent:9/29/2009 8:30 PM.

To: [-] Paolo Cardinali/=TMS/Toyota@Toyota;George Morino/=TMS/Toyota@Toyota.

Cc: [-] Ron Broughman/=TMS/Toyota,;John Dulzo/=Lexus/Toyota@Toyota;Theresa

Mosquito/=TMS/Toyota@Toyota:Mike Shaw/=TMS/Toyota@Toyota.

Bcc:[-]

Subject: Re: Request for Pamela Kalman Overtime.

Don't worry about the OT costs....we'll handle it.

Sent from Dave Zellers' BlackBerry

From: Paolo Cardinali

Sent: 09/29/2009 06:56 PM PDT

To: George Morino

Cc: Dave Zellers; Ron Broughman/TMS/Toyota,; John Dulzo; Theresa Mosquito; Mike Shaw

Subject: Re: Request for Pamela Kalman Overtime

Hi George,

I understand the importance of the task and will talk to Pam and Theresa in the am to make sure they assist you in anything you need. Thanks. Paolo

From: George Morino

Sent: 09/29/2009 06:41 PM PDT

To: Paolo Cardinali

Cc: Dave Zellers; Ron Broughman/TMS/Toyota,; John Dulzo; Theresa Mosquito; Mike Shaw

Subject: Request for Pamela Kalman Overtime

Hello Paolo:

As you may know, today we announced the Toyota-Lexus Consumer Safety Advisory related to Potential Floor Mat Interference with Accelerator Pedal. We are working very closely with TMC and TMA-DC as they have a very tight deadline to get the appropriate report completed and submitted to the agency. They have requested data which is vital in preparing this report.

Theresa and Pamela have been very cooperative and pro-active in assisting us with this important data. Pamela is directly assisting us in the data extractions. She will undoubtedly incur overtime to complete this vital task.

If you would please assist us by approving her overtime, it would be greatly appreciated.

Thank you for your support!

George Morino National Manager Quality Compliance Department Product Quality and Service Support Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-3392

Fax 310-468-3399

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